
LAN (Computer) vs. Trumpeter (Email) Accounts

Term	Definition
UTLN	Universal Tufts Login Name (Your username for both computer and email accounts)
LAN	Local Area Network
LAN Password	Your computer account password
Trumpeter	The Tufts' email system
Trumpeter Password	Your email password

Frequently Asked Questions

1. Why does my LAN (computer) password have to be so complicated?

Strict LAN (computer) passwords are required to protect University security, including your personal storage space. The more complex your password, the lower the chances it will be compromised. For more details, please visit <http://training.tccs.tufts.edu/pdf/tips/lanpassword.pdf>.

2. What computers can I log on to with my LAN (computer) username and password?

You can log on to any public computer on the Medford campus. These locations include:

- ITS Computing Center @ Eaton Hall
- Mugar Computer Lab
- Engineering Project Development Center (EPDC)
- Ginn Library
- Tisch Library

3. Why are my LAN (computer) and Trumpeter (email) passwords different?

The University email and LAN servers run independently of each other – in other words they are not linked. For this reason, you need a separate password to log into a computer and to check your email.

4. I am having problems coming up with a complex password, what do I do?

To create a memorable and complex password, try substituting symbols and numbers in place of letters – for example @ instead of “a”, 0 (zero) instead of “o.” For more tips, please visit <http://training.tccs.tufts.edu/pdf/tips/lanpassword.pdf>.

5. How do I get help if I cannot log in to a computer or to my email account?

- Walk-in Hours: M-F from 1-5pm in the Eaton Computer Lab
- Phone Number: (800) 207-2194 or (617) 627-3701
- LAN Questions: student-lan@ase.tufts.edu
- Email Questions: student-email@ase.tufts.edu
- Learning Materials: <http://ase.tufts.edu/its/trainGuide.htm>